

Memorandum

Date: 18 August 2008
To: Ms Tokiko Bazzell, Chair
Ms Victoria Bestor, Executive Director
From: Chiaki Sakai & Amy Paulus, Co-chairs, ILL/DD Committee
Re: Activities and Plans of the ILL/DD Committee

Committee Member Status

Mr. Osamu Inoue, our GIF Japan Liaison, moved from Tokyo Institute of Technology to Nagoya University in April. His new contact information is:

(Mr.) Osamu Inoue
Director, Information Management Division, Nagoya University Library
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GIF Transaction Data Analysis

Prof. Syun Tutiya kindly provided the GIF transaction data for FY 2006 for the committee to analyze. Data was examined by Chiaki Sakai with assistance from Hitoshi Kamada. Some of the analysis findings include the necessity of additional holdings information check by the North American users, relationship between high unfilled request rate in official GIF statistics and ISO protocol specification, and some patterns of North American GIF requests. Those findings were presented at the NCC Open Meeting in Atlanta, and reflected in the GIF Holding Check Program upgrade project and GIF FAQ blog.

Successful and Unsuccessful GIF Promotion Activities

Tutorial DVD: Dawn Lawson's online GIF tutorial was burned on DVDs to be used as a GIF promotion tool by Brigid Laffey, the NCC webmaster. DVDs were distributed at the Japan Foundation Reception and the ALA Annual Conference.

Poster Session at Japan Foundation Reception: The Japan Foundation again allowed the Committee to have a GIF poster session during the Japan Foundation Reception at AAS Annual Conference. The Committee members were able to explain the GIF Project and other ILL/DD services available from Japan with Japanese Studies faculty, graduate students, and librarian colleagues.

GIF Poster Session Proposal for ALA: Kamada prepared a GIF poster session proposal for the American Library Association (ALA) with input from other committee members. However, our proposal was not accepted by ALA. Hiroyuki Good attended the ALA Conference this year and shared his feedback about ALA poster sessions. GIF Project might have too few target audience at ALA and the Committee may need to consider paper proposal for ILL-related rather than poster session proposal.

Other options we may want to explore are 1) poster session at Association of College and Research Libraries (ACRL) meeting as former committee co-chair, Sharon Domier, suggested and 2) collaboration with other NCC committees and task forces to expand poster session theme from limited ILL service to the broader topic of library services available for Japan specialists.

Our GIF Poster Session Proposal is attached at the end.

GIF Social at ALA: The Committee made a decision not to have a GIF Social at the ALA Annual Conference this year in spite of Amy Paulus's full efforts. The social event packages offered by the Anaheim area restaurants ranged between \$775-3500 and even the cheapest offer was more than double the cost of previous year's GIF social. Also some of those restaurants did not have a private room or did not take reservations. These conditions made the venue selection extremely difficult this year.

We learned that the ALA's Sharing and Transforming Access to Resources Section (STARS) is also holding a social event at ALA Annual and Midwinter Meetings. Chiaki Sakai asked Douglas Hasty of the STARS Membership Committee about the possibility to coordinate and have STARS and GIF Social together at ALA. The Committee would like to further explore this idea. Our Margaret Ellingson is an immediate past chair of STARS and Douglas Hasty of the Florida International University is also a GIF member.

Committee Meeting at AAS/CEAL Annual Meetings

Mr. Yoshiro Hirata from the NII and ILL Librarian member Margaret Ellingson were present at this meeting and it enabled us to confirm procedural facts in discussing the statistic data analysis results. The Committee also discussed necessity of registration procedure changes after the OCLC Policy Directory introduction. It is agreed that Yoko Okunishi will help inputting new Japanese members lending policies to OCLC Policy Directory. To manage this task she was added to Japan Team's [illglobal] listserv. Other items discussed include GIF Holding Library Check Program upgrade, ALA poster session proposal, and FAQ Blog site.

Section 108 Study Group Update

Section 108 Study Group released its recommendation report for changes in copyright law to reflect recent digital technologies. Items discussed prior to this report included necessity of a separate guideline for international electronic interlibrary loan. However, no specific recommendations regarding international electronic interlibrary loan were found in the report.

GIF FAQ Blog (<http://gif-faq.blogspot.com/>)

Chiaki Sakai set up the GIF FAQ Blog in May and has been adding basic GIF information and testing the Blogger features. Hiroyuki Good and Pattie Duff helped reviewing FAQ draft by Chiaki Sakai. Five other committee members including Mr. Inoue have signed up as Answerers and they are adding some postings and sharing their feedbacks for the improvements. The blog will be made publicly available on August 11th.

GIF Holding Information Checking Program Upgrade

Hitoshi Kamada agreed to oversee upgrading two existing GIF Holding Information Checking Programs (University of Arizona version available from the NCC website and University of Pittsburgh version available at <http://www.pitt.edu/~vredcay/nacsis.html>) with financial support from the NCC.

Hitoshi Kamada and Yan Han, Information Systems Librarian at the University of Arizona discussed system requirements, and a student programmer has been developing the program based on a Java server application. The program is expected to accept a list of NII holding libraries and output GIF participants on a web page. The prototype program is scheduled to be released to ILL/DD Committee members for feedback on basic functionality and possible modifications, in the second week of August.

System Status

Operations have been working smoothly.

The National Institute of Informatics (NII) has made some system changes in July. Those changes included mandating reason code or note use when Japanese GIF libraries are unable to fill our requests. The North American GIF members had been expressing their wish to Japanese GIF members to give them reasons why their requests cannot be supplied. This is a real welcome improvement. Other changes will be of tremendous help to reduce some invoice trouble and garbled data. This is another great effort made by Japan Team and the NII to improve the GIF Project.

GIF Project Participants as of July 31, 2008

Japan 150 (loan service 80)
North America 65 (loan service 35)

	Jan. 2007	Aug. 2007	Jan. 2008	Aug. 2008
Japan	131	137	142	150
Japan (Book Loan)	71	77	76	80
North America	54	59	60	65
North America (Book Loan)	29	33	33	35

Future Activity Plans

Su Chen updated one GIF users guide to upload on the Committee web this spring. Other guides also need to be updated.

Hitoshi Kamada, Hiriyoyuki Good, and Chiaki Sakai will be in Japan this winter. We would like to have a couple of meetings with the Japan Team. OCLC Policy Directory introduction made us realize that some new Japanese GIF members do not provide English lending policies upon registration. The North American membership requirements need to be confirmed with the Japan Team as well. Also we would like to discuss the GIF FAQ Blog use with the Japan Team.

The AAS Annual Meeting will be held in Chicago next March. It is a convenient location to ask a couple of ILL Librarian members to join the Japanese/East Asian Librarians for the committee meeting. Also we are hoping to have an OCLC representative at the meeting as the participation of the NII representative at previous meetings have been tremendous help to come up with new projects and improve our understanding of ILL practice differences between Japanese and North American libraries.

GIF Project Poster Session Proposal Submitted to ALA

Title: Getting Materials to and from Japan: GIF Project between North America and Japan

Abstract: This GIF (Global ILL Framework) Project is a reciprocal agreement between North American and Japanese academic libraries to provide North American researchers with access to materials not available through normal ILL channels and to provide Japanese researchers with access to materials not held in Japan. The North American Coordinating Council on Japanese Library Resources (NCC) administers this project in conjunction with the Japan Association of National University Libraries and Japan's National Institute of Informatics. Enabled by the ISO ILL protocol that transfers ILL requests between OCLC ILL and a Japanese ILL system, participating libraries can use their normal ILL software and OCLC ILL Fee Management system to process book loan and document delivery requests. There are 61 North American libraries and 142 Japanese libraries participating in this project. This project has been successful in expanding access to materials needed by researchers in both North America and Japan. In 2006, North American libraries filled 665 requests and Japanese libraries filled 366 requests successfully. NCC's ILL/Document Delivery Committee members, consisting of ILL librarians and Japanese studies librarians, will describe how the GIF Project works and how more libraries can benefit from this project by using flowcharts, handouts, and other visual materials.

Keywords: Interlibrary loan, Document delivery, Japan, OCLC, International program

E-mail Response from ALA

Dear Chiaki Sakai,

Thank you for submitting a poster session proposal for the 2008 American Library Association Conference in Anaheim, CA. The review panel has completed the review and selection process. It is with regret that we inform you your proposal,

"Getting Materials to and from Japan: GIF Project between North America and Japan,"

was not selected for presentation at the conference. This year the quality of the proposals was unusually high, and we received double the number of applications as we have spaces.

We hope you will consider presenting your work in another forum or in a professional publication.

Sincerely,

Candace Benefiel, Review Panel Chair
Jody Fagan, Chair
ALA Poster Session Review Panel